

# RENCO ELECTRONICS, INC.

*"Precisely the best coils and transformers"*



## Customer Survey

Company:

Date:

Person filling out survey:

Respond to the following statements or questions by checking the appropriate box. You may add additional feedback in the comments section below.

TOPIC	Excellent	Good	Fair	Poor
	1. Quality of product(s) received from Renco.			
2. Professionalism & courtesy of our associates.				
3. Knowledge of our products & support exhibited by our staff.				
4. Product(s) performance & appearance in relation to product(s) literature & your expectations.				
5. Accuracy/adequacy of information provided; i.e., billing, invoicing, product literature, correlation data, etc.				
6. How would you rate our pricing? If not competitive, explain in comment section below.				
7. How would you rate your overall business experience with Renco?	Always	Usually	Seldom	Never
8. Were our initially-stated delivery terms generally acceptable?				
9. Did we meet the initial delivery commitments which were made?				
10. Do you know the name of your local Renco sales representative?	Yes	No		

Provide additional comments which may help us serve you better:

Press "Send" to submit information via email.  
When the email message pops up, send to:  
trensing@rencousa.com

Thank you for your business.



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Quality  
Integrity  
Honesty